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Journey JavaScript SDK

[About modules](#)

Contents

- [1 About modules](#)

Learn about optional JavaScript files that enhance the functionality that the Journey JavaScript SDK provides.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

About modules

The Journey JavaScript SDK has optional functionality provided as a set of modules. Use the `load` function to load the modules that you need.

Available modules:

- `autotrackClick`
- `autotrackIdle`
- `autotrackInViewport`
- `autotrackOfferStateChangesInAdobeAnalytics`
- `autotrackScrollDepth`
- `autotrackURLChange`