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Journey JavaScript SDK

About modules

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Learn about optional JavaScript files that enhance the functionality that the Journey JavaScript SDK provides.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

About modules

The Journey JavaScript SDK has optional functionality provided as a set of modules. Use the load function to load the modules that you need.

Available modules:

- autotrackClick
- autotrackIdle
- autotrackInViewport
- autotrackOfferStateChangesInAdobeAnalytics
- autotrackScrollDepth
- autotrackURLChange